

Attorney Docket No.  
356952.00042

**Declaration and Power of Attorney For Patent Application  
English Language Declaration**

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

**A METHOD OF ENABLING A WIRELESS INFORMATION DEVICE TO  
ACCESS CUSTOMER SUPPORT SERVICES**

The specification of which

(check one)

is attached hereto.

was filed on October 8, 2004 as United States Application No. or PCT International Application Number PCT/GB2004/004287 and was amended on April 7, 2006, (U.S. Application No. 10/575,069) (if applicable)

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information to the United States Patent and Trademark Office which is material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I hereby claim foreign priority benefits under Title 35, United States Code, Section 119(a)-(d) or Section 365(b) of any foreign application(s) for patent or inventor's certificate, or Section 365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate or PCT International application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

	GB	Priority Not Claimed
(Number)	(Country)	(Day/Month/Year Filed)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I hereby claim the benefit under 35 U.S.C. Section 119(e) of any United States provisional application(s) listed below:

(Application Serial No.) \_\_\_\_\_ (Filing Date) \_\_\_\_\_

(Application Serial No.) \_\_\_\_\_ (Filing Date) \_\_\_\_\_

(Application Serial No.) \_\_\_\_\_ (Filing Date) \_\_\_\_\_

I hereby claim the benefit under 35 U.S.C. Section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, C.F.R., Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

PCT/GB2004/004287 (Application Serial No.)	08-October-2007 (Filing Date)	Pending (Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

**POWER OF ATTORNEY:** As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

All patent practitioners associated with Customer No. 78905

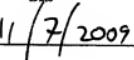
Send Correspondence to: **Mark D. Simpson**  
(at the address associated with Customer No. 78905)

Direct Telephone Calls to: (name and telephone number)  
**Mark D. Simpson – 215 972 7880**

Full name of sole or first inventor  
**Richard Seward**

First or sole inventor's signature  


Date

 11/7/2009

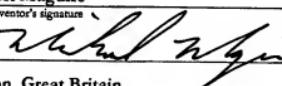
Residence  
**London, Great Britain**

Citizenship

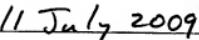
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Full name of third inventor

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Third inventor's signature

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Fourth inventor's signature

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Full name of fifth inventor

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Fifth inventor's signature

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Full name of sixth inventor

Sixth inventor's signature

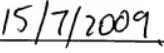
Date

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Sixth inventor's signature	Date
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Citizenship	
Post Office Address	

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Full name of sixth inventor		
Sixth inventor's signature		Date
Residence		
Citizenship		
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